



Press Release Öhlins Distribution & Test Center

Recall RXF 36 Air MTB Front Forks

Meuspath, 04.12.2018

Now that Öhlins has officially sent out detailed instructions for the rework of the Öhlins RXF Air forks affected by the recall to all authorised Dealers and Service Centers, we ask all customers to have their forks reworked as soon as possible. An overview of authorized partners can be found at www.ohlins.eu.

No cost for our customers

For our customers, there are no costs for the rework. Shipping costs as incurred in connection with the recall will be reimbursed. Our customer's safety is our first priority!

RXF 36 EVO Upgrade

On 19th November 2018 Öhlins launched the brand new RXF 36 EVO MTB front fork. The RXF 36 EVO fork gives you a super smooth feeling over small bumps and an increased sensitivity. This latest version of the fork is based on the current RXF 36 and will be available from February 2019.

Good news for all owners of a current RXF 36 is that they all can be upgraded to EVO performance. Preferably when you do a 100h service.

Voucher for service and EVO Upgrade

All customers with RXF 36 Air forks affected by the recall can register on the website www.ohlins.com/mtb-voucher-registration/ after the rework is done to receive a voucher.

The voucher can be redeemed for the next 100h service on the RXF 36 Air fork. Needed spare parts and the EVO upgrade will be free of charge. The customer only needs to pay for the labor cost but material is free of charge.

Due to lead time for the parts this upgrade will presumably be available only from middle of February 2019 for all affected customers.

Sales & Marketing Öhlins DTC

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Contact

The Öhlins Distribution & Test Center (Öhlins DTC), located at Gottlieb-Daimler-Straße 25, 53520 Meuspath, Germany is a branch of Öhlins Racing AB from Sweden. Öhlins DTC is responsible for the distribution of Öhlins suspension components in many European countries.

If you have any questions regarding this press release please contact us via email (martin.leupold@ohlins.se) or phone (+49 2691 937780).

The attached images can be used without limitation.

In addition we have attached the product news for the new Öhlins MTB front fork RXF 36 EVO.

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